Director’s Note by Cynthia Robinson

Welcome to the 2016-2017 academic year!!

First, welcome to the 2016-2017 academic year!! It’s always a pleasure to see so many familiar faces returning for another year. We also want to extend a warm welcome to the incoming medical, physician assistant and graduate students, new residents, as well as, recently hired faculty and staff.

The Harrell Health Sciences Library: Research & Learning Commons recently opened the newly renovated Phase I section of the library for use. This is a soft opening, so please understand we are still completing some of the finish work, installing technology, and tweaking the placement of furniture. This will likely go on for a while as we identify issues that need to be addressed. It is not unusual in a major renovation to have follow-up work that occurs. There are a lot of “moving parts” we need to verify and test. Please come in and take a look. It is a little chaotic yet, but as we get the bugs worked out it will calm down. We appreciate your patience through this process.

The second phase of the renovation on the north side of the library has begun. This area is no longer accessible. There is a map posted outside the old door facing the Crescent with directions to the new south entrance. Please note the new door will be timed to require card access after 8PM. Our existing hours (8 am until midnight Sunday through Thursday and 8 am until 10 pm Friday and Saturday) will remain in force through the second phase. We will not move to 24 hour access until the entire library is completed and all security measures are in place. We expect the renovation will be completed by late November.

The Harrell HSL has finalized library policies that will apply to the scheduling and use of the new small group study rooms. To view the complete policies visit the library’s policy page. The policies are intended to ensure fair and equitable access to these spaces for all student learners here at Penn State Hershey. This includes medical, graduate, physician assistant and nursing students, as well as residents. The library provides LibCal, a simple-to-use

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Scheduling program, that is available to all learners via iPads in the library or on your own computer or other handheld device. Look for the button on the library website. Sign in to the software using your EPass account—only those in student groups will be authenticated. The library will strictly enforce the policies related to the use of these rooms. It is in student’s best interest to schedule a study room when needed since groups with reservations have priority. This is one of the ways that the Harrell HSL: Research & Learning Commons serves as an institutional resource supporting all four missions of the Penn State College of Medicine: education, research, clinical care and community outreach.

We know that once the entire renovation is completed, this will be a wonderful space to study, research, and socialize. Let’s work together to ensure everyone can enjoy this new space into the future.

Renovation update:

The first phase of the library is complete and the second phase has begun! The north entrance is now temporarily closed and the library can be accessed through a new southern entrance just off the Rotunda Café Courtyard. Loose ends are still being tied up in the newly completed phase so please bear with us as we make improvements. The second phase is expected to be completed in November, so expect construction noise to continue during the day on weekdays until that time.

Please keep in mind that during the noisy hours there are ear plugs available at the front desk or you can check the Harrell HSL Renovation Blog for alternative study space. Please utilize the whiteboard at the entrance of the library, the renovation Facebook group, or email herref@hmc.psu.edu with any questions or concerns.

Please stop by to check out the new space. Below is a short tour of what we’ve done so far. Enjoy!

(By Seamus Carmichael, 2016, https://youtu.be/yycgn2TcyIM)
Keep tabs on renovation—

We are committed to keeping faculty, students, and staff informed during renovation. Throughout the renovation there will be several ways to stay up to date with the construction schedule, alternative study spaces and FAQ’s...

1. Check out our blog! Look for the Inspired Renovation button on the library’s homepage. This will be updated daily throughout the renovation. It also includes the floorplans, construction schedule and FAQ’s.

2. Check out the whiteboards! There will be a whiteboard inside the entrance of the library and on the second floor in the 24 hour study room that will be updated daily.

3. Check out our Facebook! If you’re glued to your Facebook, then be sure to join our renovation Facebook group to stay up to date! Search “Harrell Library” in Facebook groups to find us, and request to be a member. It is open only to students, staff, and faculty of Penn State Hershey.

Alternative study spaces have been reserved and will be advertised on the Harrell HSL Renovation Blog on a weekly basis. These rooms will most likely be a lecture hall and several PBL rooms.
The Harrell Library’s collaborative partnerships

The faculty librarians at the Harrell Library are involved in a range of partnerships that benefit the missions of the Penn State College of Medicine and Hershey Medical Center:

Robyn Reed: Collaboration with graduate faculty

This summer Robyn Reed will work with basic sciences faculty from the Departments of Cellular and Molecular Physiology and Biochemistry and Molecular Biology in teaching incoming PhD candidates essential skills for success in biomedical research. “Foundations in Biomedical Research” engages students through lectures, lab work, writing assignments, discussions and presentations. For the past four years, Robyn has taught students in this class how to find gene, protein, and conserved domain information in National Center for Biotechnology Information (NCBI) resources, the use of the sequence alignment tool BLAST and bibliographic software for writing assignments. In addition to having a background in scientific research, Robyn has undergone formal training in NCBI resources at the National Library of Medicine. The basic sciences and library faculty feel that the addition of bioinformatics in the Foundations course helps to provide the students with an introduction to common concepts in biomedical research.

Amy Knehans: Collaboration with nursing faculty

Amy Knehans, Clinical Outreach, Liaison & Instruction Librarian, has been engaged in fruitful collaboration with the Nursing Research Evidence-Based Practice (NREBP) Council and helps to integrate library resources into clinical work flow. With this group, she helped to revamp an existing journal club to increase its relevance and usefulness to attendees. After a topic is selected based on the nursing department’s needs and organizational goals and initiatives, Knehans meets with council members to help them turn their topic of interest into a well-formulated clinical question, performs a literature search, and selects articles representing the highest levels of evidence. She is an active participant in the journal club discussions and selects studies that represent a mix of empirical designs. In this way, participants can continually learn about appraising various types of studies such as randomized controlled trials, systematic reviews, qualitative methods, and other types of studies. Attendance in this quarterly practice-based learning group has increased; topics are relevant; CE is now offered for participation; and nursing staff are engaged in appraising and summarizing evidence that can be used in quality improvement projects. This work led to the 2016 publication of an article with several members of the nursing leadership and staff. ¹

Another important collaboration with clinicians was Ms. Knehans’ work with a group of nursing staff who were tasked with improving the process for reviewing and updating nursing clinical practice manual here at Penn State Hershey. Knehans helped to develop a systematic method for the policy review process so that specific information resources are consulted in the search for evidence. Knehans provides instruction on searching these databases, such as Nursing Reference Center and a national guidelines database, ensuring that nursing staff find the best available evidence to support current practice or inspire change in practice to improve patient care outcomes.

New space highlight: The group study rooms
by Ryan Klinger

The Group Study Rooms provide all Penn State Hershey students with a dedicated space for studying and collaborating. After the renovation is complete, the library will feature 11 Group Study Rooms. There are currently 7 rooms available for use during phase 2 of the renovation.

The Group Study Rooms are available for booking. Each room varies in layout and contains the following features:

Self-Service Scheduling System
Easily schedule a room using the library’s new self-service scheduling system. You can access the scheduling system online through the library website or by using the scheduling iPads located outside of each room and in the kiosk near the entrance.

To schedule a room (only students are able to schedule):
1. Go to http://harrelllibcal.library.psu.edu/booking/groupstudyrooms.
2. Select an available time slot (Up to 4 hours in length).
3. Read the room policies and select “continue”.
4. Confirm your time and “submit time slot(s)”.
5. Enter your ePass credentials.
6. Complete the booking form by entering your name, email, number and name of all people who will be using the room.

Large Screen Monitor & AMX Keypad Control Panel
The 60 inch flat screen monitor in each room is perfect for displaying your content and collaborating with your group. Use the AMX Keypad to turn on the monitor and select how you will share your content to the screen:
- PC: Log into the room PC with your ePass
- HDMI: Plug the HDMI cable into your device
- VGA: Plug the VGA cable into your device

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New space highlight: The Group study rooms continued from Page 5...

**Bring Your Own Device (BYOD) Compatible**

In addition to the VGA and HDMI cables, each room PC is installed with Solstice, a wireless collaboration software that allows you to BYOD and remotely share your device to the large screen in the room without using any cables. To use Solstice and remotely connect your device:

1. Log into the room PC with your ePass;
2. Open the “Solstice Display” application on the PC desktop;
3. On your device, download the App or open a web browser;
4. Enter the room IP on your device to join the session.
5. Share multiple images, videos, or mirror your device’s screen.

**Walls You Can Write On**

In addition to the technology in the room, each room has walls that double as a writable surface.

- The taller, shiny walls are white boards and can be written on;
- Look for stickers that tell you which walls are writeable;
- Do not write on windows or window film;
- Only use markers you check out from the Library Service Desk;
- Capture your writing and clean the walls when you are finished.

Please be sure to review the [group study room policies](#) and direct any questions or issues to the Library Service Desk.

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**Congratulations to Nancy Adams!**

Nancy Adams received the Penn State University Libraries Teaching Award for 2016. This award is given to one member of the library faculty across Penn State University Libraries who has excelled in teaching and/or created an exemplary and innovative instruction program with an emphasis on the past year. Adams is the Associate Director and Coordinator of Education & Instruction for Harrell Health Sciences Library. She received a framed certificate, Nittany Lion statuette and cash award at the May 24 award ceremony in University Park. Congratulations Nancy!
Our article, “Implementing a dashboard of library statistics,” will be published in the Journal of Medical Librarian Association annual “Virtual Projects” column (October 2016). (authors: Xiaoyu Sun, Cynthia Robinson, Nancy E. Adams, Robyn Reed, Esther Dell, Benjamin Hoover)

Ben Hoover attended the 1st “Data Visualization Institute for Librarians” organized by the Hunt Library at North Carolina State University from May 23-27, 2016.

Lori Snyder’s article, “Developing and implementing an onboarding program for an academic library: Strategies and methods” was published in Library Leadership & Management, 30(3), 2016. (authors: Lori Snyder and Erin Crane)

Robyn Reed was an invited panelist for “Find Your Niche: Preparing for New Areas in Librarianship” at the 2016 Special Libraries Association (SLA) Meeting in Philadelphia, PA in June. She also co-authored a poster for the All Sciences Poster Session at SLA.

Cynthia Robinson was an invited panelist for “Top Library Building Trends 2016” at the American Library Association (ALA) annual conference in Orlando, Florida in June.

Amy Knehans, Esther Dell, and Cynthia Robinson’s article “Starting a fee-based systematic review service” was published in Medical Reference Services Quarterly 53(3), July 2016.

Xiaoyu Sun attended the ELEMENTS: The web conference at Penn State at University Park on June 13th and 14th.